

Customer Support

Supporting our customers

Tipton branch
0121 557 2551
70 Owen Street,
DY4 8HG

Coseley branch
01902 883173
Castle Street,
WV14 9DW

Bilston branch
01902 403853
73 Church Street,
WV14 0BJ

Sedgley branch
01902 882469
6 Bull Ring,
DY3 1RX

thetipton.co.uk



Customer Support

If you require further support or assistance please speak to a member of our branch staff. The following items are available to use in branch when requested:

- Hearing loops
- Magnifying glasses
- Signing boards
- Pen grip
- Weighted pen

The following are also available:

- Ground floor interview rooms
- Lowered counters
- Wheelchair access
- Power assisted doors

We understand that life has its challenges and we are here to support you during those times. Help is available when dealing with bereavements, Power of Attorneys and third party withdrawals. To find out more about our support and how we can help, call us on 0121 557 2551, or ask in one of our branches.



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External Charities

There are numerous charities who can offer help and support

RNIB:

The Royal National Institute of Blind People is the UK's leading charity for people with vision loss.

Website: www.rnib.org.uk

Helpline: 0303 123 9999

R N I B

See differently

RNID:

The Royal National Institution for Deaf People work to make life fully inclusive for deaf people and those with hearing loss or tinnitus.

Website: www.rnind.org.uk

Helpline: 0800 808 0213

Email: information@rnid.org.uk

**RN
I:D**

MIND:

Mind provide advice and support to empower anyone experiencing a mental health problem.

Website: www.mind.org.uk

Helpline: 01384 685060



Samaritans:

The Samaritans is a registered charity aimed at providing emotional support through their telephone line.

Helpline: 116 123

Email: jo@samaritans.org, or visit a local branch.

App: Samaritans Veterans

SAMARITANS

Dementia UK:

Dementia UK provides specialist dementia support for families through their Admiral Nurse service.

Website: www.dementiauk.org

Helpline: 0800 888 6678.



Age UK:

Age UK provide companionship, advice and support for older people who need it most.

Website: www.ageuk.org.uk

Helpline: 0800 678 1602



Macmillan Cancer Support:

Macmillan Cancer Support provide specialist health care, information and financial support to people affected by cancer.

Website: macmillan.org.uk

Helpline: 0800 808 00 00

**MACMILLAN
CANCER SUPPORT**

This leaflet is available in large print and braille on request